

When They COME HOME

A POST GUIDE TO ESTABLISHING A SUCCESSFUL
"HEROES TO HOMETOWN" PROGRAM IN YOUR COMMUNITY

*"...to care for him who shall have
borne the battle, and for his widow
and his orphan."*

— Lincoln's Second Inaugural Address,
March 4, 1865



THE AMERICAN LEGION



As the war on terrorism continues, more young American military men and women are coming home bearing the scars of battle. Many continue to recover physically and emotionally from severe injuries including loss of limbs, mobility, and psychological trauma.

The American Legion and the Department of Defense have teamed up to provide these outstanding and dedicated Americans all the help they need to reestablish their lives when they come home.

*It is a pillar of The American Legion –
“to consecrate and sanctify our comradeship by our devotion to mutual helpfulness.”*

If your post has agreed to participate in the Heroes to Hometown program because a comrade is coming home to your community, this guide will provide you with information you need to ensure that the servicemember and their family will get full assistance for a successful transition back to civilian life.

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Lance Cpl. Erin Liberty, an ammunition technician with Ammunition Company, 2nd Supply Battalion, 2nd Force Service Support Group, sustained several injuries when an improvised explosive device blew up near her convoy near Camp Fallujah, Iraq, June 23. The Niceville, Fla., native, received a Purple Heart. — Photo: Lance Cpl. Matthew K. Hacker

BACKGROUND

As part of its social compact with servicemembers and their families to care for their quality of life, the Department of Defense established the Military Severely Injured Center (MSIC) in February 2005 to augment the military service Severely Injured Support Programs: Army Wounded Warrior, Marine for Life, Air Force Palace HART and Navy Safe Harbor. The objective is to ensure seamless care to severely injured personnel and their families FOR AS LONG AS IT TAKES. Support includes financial assistance, education and employment assistance, information on VA benefits, assistance with specific service issues, family counseling, child care support, and resources in local communities.

The Heroes to Hometowns program identifies and coordinates resources in local communities **before** the servicemember and his or her family actually return to the community. When they do, your post, working in consonance with the community, will be ready to provide full assistance. This guide will give you the tools to assess the needs, form an action team within the post and the community, identify resources and coordinate a smooth transition.

Some servicemembers have already returned home and have fallen through the cracks. The same procedures outlined in this booklet can and should be applied to those veterans who are in your community as well.

The American Legion National Veterans Affairs and Rehabilitation Commission has a representative in the Pentagon at the Severely Injured Center to identify and coordinate the return of military members to their hometowns. This includes working with Departments, DoD state liaisons and identifying and assigning posts to aid individual servicemembers and their families. The American Legion National Headquarters VA&R office will track, record and report back to the MSIC all efforts made by state American Legion Heroes to Hometowns representatives.

The American Legion serves as the lead organization in each state and community in forming local Heroes to Hometowns committees. If your post has been notified that a servicemember will be returning to your area, the information in this guide should serve you well.

DESIRED OUTCOME

From the moment the servicemember is evacuated from the battlefield overseas and treated to the time they come home, the goal is seamless support to assure that the injured service member and family achieve the highest level of functioning and quality of life.

YOUR MISSION

The American Legion post is crucial to the success of a smooth transition. As an organization dedicated to service to our nation and our comrades, your post will provide the leadership and coordination to activate community resources. Your job is to coordinate, delegate, locate, and organize other non-profit organizations, business leaders, your chamber of commerce, state and local governments, Congressional liaisons, financial, legal, education and religious institutions, local military units, unions and other organizations interested in providing support. Your post will also be a safe haven for the servicemember and their family – a place of comrades who care.

The First Step

Establish a post “Hero Transition Team” (HTT) to oversee the effort and coordinate with all elements of the community. Suggested members would include at least two vice-commanders, the post service officer, a designated post public relations officer, and one officer from the Post Auxiliary and Post Sons of The American Legion if applicable. Many of the immediate needs of the family might be met by the post team. For example, the post service officer can assist with VA claims and appointments, veterans’ benefits, even assist with securing a VA home loan. The post Auxiliary might be able to pitch in with baby sitting requirements and transportation to assist with shopping errands; post members may be able to provide handyman assistance or provide any number of services. However, a community effort will be needed to ensure that the full array of support services will be available.

Together, the team should develop an outreach plan to establish a community Heroes to Hometowns committee that would provide the full spectrum of assistance the returning disabled servicemember and his or her family will need for a successful transition.



Immediate needs may include securing temporary and/or permanent housing; assistance in adapting a home or vehicle; helping find jobs and education opportunities and providing transportation for hospital visits.

Assemble a core committee based upon expected needs to include childcare, financial support, transportation, entertainment options, counseling, spiritual fellowship and family support. Your Post HTT should organize a welcome home celebration to include the entire community.

Each community will offer a wide array of resources but at the minimum the following resources in the community should be invited to participate on the committee:

- City government representative
- Members of the clergy
- Chamber of Commerce
- Local National Guard and Reserve, Active Duty personnel and military recruiters
- State vocational office representative
- Civic groups

Set up an initial meeting. Discuss anticipated needs and assign the appropriate resource the responsibility of assisting the servicemembers with the particular service or product as appropriate.

Post “Buddy”

Just as many of us had a “sponsor” when reporting to a new duty station, one member of your post Hero Transition Team should serve as the “buddy,” or primary point of contact. This individual should be willing to respond to the servicemember on a 24-hour basis to act as resource manager to be able to intercede with the community committee to bring to bear whatever service might be needed by the servicemember and his or her family.

COMMUNICATIONS

Before the servicemember comes home, he or she will have received superb medical care, counseling, and a host of transition support from the Military Severely Injured Center. The American Legion VA & R staff maintains an office at the MSIC. Once a date is established for release of the servicemember to return home, The American Legion staff will contact the applicable department who will identify the nearest post to coordinate the hometown transition.

When your post is contacted, you will need to move quickly to assemble your post team and community committee. It is important to contact The American Legion desk at the MSIC to receive information on the returning hero including needs, requirements and expectations. This data will help you determine the immediate makeup of the community committee so that all resources will be in place when the family comes home.

Since the Heroes to Hometowns program includes monitoring the progress

of each member, it will be important for you to contact The American Legion VA&R desk at the MSIC to provide periodic reports on progress of the transition. They may be able to provide assistance or recommendations about needed resources that may not be available to you locally. Be sure to keep your Department headquarters liaison informed of both progress and any specific needs that they could help you resolve.

The following contact information is your direct connection with The American Legion at the Military Severely Injured Center:

The American Legion, Heroes to Hometowns Liaison
Military Severely Injured Center (Pentagon)
legion.h2h@itc.dod.mil
703-692-2054
or
VA&R (Washington Office)
(202) 263-2983

Whatever it takes

Your post is the heart and soul of The American Legion. No one is in a better position to evaluate and respond to the needs of U.S. military service personnel and their families in your area than you and your Hero Transition Team.



Legionnaires have the experience, knowledge and leadership ability to get things done for our comrades in uniform. Your relationship with the community can energize a public coalition of government, civic and business professionals to respond to any specific need of military families. All they require is a plan and a proposed solution.

An American Legion Post Hero Transition Team can do that. Harness your military training and civilian experience to provide whatever it takes to welcome our wounded comrade home.

As long as we remain a nation at war, The American Legion will be there for our troops.

Remember, service equals membership.

REACHING OUT TO THE COMMUNITY

Now that your post has assembled a Hero Transition Team, how do you get the word out to the community that you are “online” and ready to be there when your hero returns?

Develop a communications plan to reach out to all entities in the community informing the public of your post’s coordination of the Heroes to Hometown program.

The plan should include:

- Liaison with local military installation, National Guard Armory or Reserve Center commanding officers or designated point of contact.
- Public announcement of the formation of your post’s team and its purpose. This should include a media advisory.
- A letter to the editor in your local newspaper.
- Pitch a post spokesperson to local television and radio talk shows to discuss the Heroes to Hometown program and your American Legion Post’s team.
- Avail your HTT chairman to speak to public meetings such as Lions, Rotary, Kiwanis, etc.
- Consider inviting a member of your local radio or television station’s management to become a member of your community committee. Participation as a partner will help you get the word out when public support may be needed.

The more creative you make your post’s outreach efforts, the more likely they are to gain interest and momentum in media coverage and support. The more people know about your Heroes to Hometown program and your team, the more sources will be available to help the returning hero and his or her family.

Conducting a major community event is another method to energize the community and assemble a coalition. Hold a major welcome home event for your returning hero and invite the entire community. There is nothing better than being welcomed home by your entire community.

Remember to provide feedback of you post’s team to the Department and American Legion desk at the MSIC.



Membership Connection

In supporting the disabled servicemember and his or her family, The American Legion Post shouts to the community that military men and women are the newest veterans, and that The American Legion will always be there for them. It sends a signal that their success and welfare are integral to the community.

By leading the community, your post garners high visibility with town officials, the media and the general public – including many veterans that may not previously have considered membership in The American Legion.

When other veterans see a post actively engaged in supporting wounded comrades, they understand the Legion's role as an advocate and are likely to offer their own camaraderie and expertise to help fellow veterans.

Getting this message out should be part and parcel to public troop support efforts.

The support and assistance provided to this servicemember and his or her family will never be forgotten. Service truly equals membership.

Harnessing Media Power (Public Relations)

The war on terrorism has touched every city, town, and neighborhood in America. The hero coming home to your community is a very real testament to the cost of war and to the professionalism and dedication of today's armed forces. Supporting them and their families is a wonderful news story.

Stories about your American Legion Post Hero Transition Team accomplishes a number of goals:

- They remind everyone in the community of the honorable nature of military service and the sacrifices their neighbors make as citizen soldiers.
- They provide information to other service personnel and their families that The American Legion will always be there for them.
- They enable other area veterans to learn of your post's advocacy in helping wounded servicemembers and their families that may lead to increased membership among veterans of all eligible wartime periods.
- They generate interest and enthusiasm among all age groups to join in community activities supporting local hometown heroes in uniform.
- They give your post visibility and promote advocacy of The American Legion in your town.

There are a number of methods to let the media know in advance about the

Heroes to Hometowns project your post is planning:

- **A media advisory** – An invitation to the media to cover a specific event, presentation, speech or activity. It provides the Who, What, Why, Where and When along with a point of contact from your post who can set up interviews and discuss the story.
- **A news/press release** – A prewritten story by your post that provides details, along with quotes from key players such as the Post Commander, Team leader, etc. Provided at the event and delivered to reporters.
- **Phone pitches** – Calls made to television station news assignment editors, directors and editors in advance. One-on-one discussion allows media to ask questions to gain an understanding of the full scope of the story. Provide an opportunity to “sell” the benefits of covering the story for the media outlet and the audience.
- **Television Interviews** – Set up in advance by “pitching” the show producers. Usually these are local news programs that will bring on a guest for a brief discussion of the story during local segments before network programming begins. Station’s may tape a segment and use it later during other news programs giving your post more “bounce for the ounce.”
- **Talk Radio** – Morning and afternoon drive-time programs frequently have hosts who welcome guests with timely information about stories that affect the community: the coming home of a wounded veteran is an important topic.
- **Letters to the Editor** – Written to the Opinion Page Editor from the Post Commander, team leader or other post officer providing information to the public. Usually not more than 250 words.

**MOST MEDIA TODAY PREFER TO RECEIVE
PRINTED MATERIALS BY E-MAIL.
CALL THEM TO FIND OUT THEIR E-MAIL ADDRESS.**

MEDIA TOOLS

Fill-in-the-blank templates are included to serve as examples you can use on post letterhead and tailor to suit the particular program or troop support event.

Good luck in continuing your great service to America and our severely injured comrades.

Do not hesitate to contact National Headquarters for more information, ideas, or assistance.

Veterans Affairs and Rehabilitation: (202) 861-2700

Public Relations: (317) 630-1253



(POST LETTERHEAD)

FOR IMMEDIATE RELEASE

LEGION POST ACTIVATES (CITY) HERO TRANSITION TEAM

CITY (month day year) – As the war on terrorism continues, Legionnaires here have activated a special unit to facilitate the transition of a wounded soldier back into civilian life following treatment at the Dept. of Defense Military Severely Injured Center in Washington, DC.

“Our post has always reached out to our fellow veterans and their families, but the establishment of this special Heroes to Hometown Team gives us the ability to reach out to the community for local resources that will help the servicemember and his or her family get back to a normal life,” American Legion Post XXX Commander (Full Name) said. “This unit will be ready to provide an around the clock “buddy” for the family to respond to their needs, evaluate the nature of the request, determine the fix and activate the resources to get the job done.”

As the nation’s largest veterans service organization, The American Legion has, since its inception in 1919, served America’s veterans and their families. The Legion’s nation wide Family Support Network put into service during the first Gulf War in 1991, has responded to thousands of military families’ calls to a toll free hotline: 1-800-504-4098. Their emergency needs included such mundane help as snow shoveling, lawn cutting and fixing a leaky faucet to more serious needs including money to pay the rent, getting an automobile running again or watching the kids while Mom takes a child to the doctor. Calls are routed from the call center at National Headquarters in Indianapolis, Ind., to the nearest American Legion Post where help is dispatched.

“Our post will be working with The American Legion representative at the Pentagon to facilitate the actual return of the soldier and his family home,” (Commander’s last name) said. “The Post XXX is right here, right now and can respond in real time. We will be working with various resources in the community to assemble an area-wide Hero to Hometown committee that will be ready and in place to help in their reintegration into hometown life, to include transportation, finding a job, a home, education and anything else that a grateful community can provide.”

– MORE –

Transition Team 2-2-2-2-2

“As veterans, many Legionnaires have returned home from war with life altering injuries and have gone through the same kind of trauma. Other veterans were there for us – now it’s our turn to be there for today’s men and women who have gone into harms way on our behalf,” (Commander’s last name) said.

There is no charge for help rendered by The American Legion Post Heroes to Hometown team. Appropriately, the Legion motto is “Still Serving America.”

Commander (Last Name) invites all veterans of any wartime era to join the post and to help grow the team’s expertise and capabilities.

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Media contact: (Name and telephone number)

(POST LETTERHEAD)

FOR IMMEDIATE RELEASE

Day, Month, Date, Year

MEDIA ADVISORY

City, Legion Activate Team to Assist Guard, Reserve Families

Who:	Mayor XXXXXX, American Legion Post Commander XXXXXX
What:	Joint press conference with community leaders
When:	(Day, month, date, year) – (Time)
Where:	American Legion Post XXXX 2222 Legion Avenue Your town, USA zip

BACKGROUND

As the nation's largest veterans service organization, The American Legion has, since its inception in 1919, served America's veterans and their families. The American Legion is forming a community "Heroes to Hometown" committee in support of the national program. It's mission: to facilitate the coming home of a wounded servicemember and his or her family by calling on the resources available in this community. Whether it will include finding jobs for the soldier and his or her spouse, helping find a home, fixing a leaky faucet to more serious needs including money to pay the rent, getting an automobile running again or watching the kids while Mom takes another child to the doctor, our community will be there for them.

The American Legion Post XXX Hero Transition team is being formed to respond quickly to real-time emergencies faced by the newly returned servicemember and his or her family. It will harness the talents and resources of many citizens and businesses in (CITY) as needed to ensure all the families of our citizen soldiers from this area that were injured serving our country in Iraq will be welcomed home and given every chance to assume a happy and prosperous life back home.

Media Contact: (Name and Telephone number)

(POST LETTERHEAD)

LETTERS TO THE EDITOR

The American Chronicle
(Address)

Dear Editor:

Soon a wounded American hero will be coming home to our community. American Legion Post XXX is forming a “Heroes to Hometown” team to provide seamless support for this wounded veteran from the war in Iraq as he or she returns after lengthy treatment and rehabilitation at the Military Severely Injured Center in Washington, D.C.

We will be asking folks from all corners of our area to join us in establishing a resource committee to be able to help our local hero transition back to a normal life with his or her family. For a severely disabled veteran, finding a job, getting transportation, seeking training and education, finding a place to live and adapting it for wheel chair access, helping out with baby sitting to name a few are all concerns that you can help us ease for this young family.

If you can volunteer time, effort or resources they may need, call Post XXX Hero Transition Team at (phone number).

Let’s ensure that the tremendous sacrifice made by this great American – our neighbor – will be recognized with all the thanks a grateful community can muster. Please join the veterans of American Legion Post XXX and your friends across our community in recognizing and assisting our hometown hero and his/her family.

Name

Commander

American Legion Post XXX

Address

FAMILY READINESS GROUPS (FRG) CONTACT LIST

The National Guard Family Program office in each state joint force headquarters (JFHQ) is designed to assist family members of all service members, regardless of the military organization or status, with information and/or referrals. Following is a list of Family Program offices in the 54 states and territories followed by Wing Family Program Coordinators. The individuals that run each State Family Program are a great resource for developing contacts.

ALASKA	<p>State Family Program Director 49000 Army Guard Rd. Anchorage, AK 99503-2552 907-428-6663/317-384-4663 Mailing address: P.O Box 5800 Ft. Richardson, AK 99503-2552 1-(888) 917-3608 (works only within AK)</p>
	<p>168ARW 2680 Flightline Ave. Ste. 117 Eielson AFB, AK 99702-1740 Office/DSN: (907)-377-8715 / (317) 377-8715</p>
	<p>176 WG 5002 Raspberry Road Anchorage, AK 99502 Office/DSN: (907) 249-1130 / 626-1130</p>
ALABAMA	<p>State Family Program Director 1720 Cong WL Dickerson Dr. Montgomery, AL, 36109-0711 Office/DSN: (334)-271-7283 / 363-7283 or 1-800-231-2846</p>
	<p>117ARW 5401 East Lake Blvd. Birmingham, AL 35217 Office/DSN: 205-714-2699/ 778-2699</p>
	<p>187FW 5187 Selma Hwy. Montgomery, AL 36108-4824 Office/DSN: 334-394-7119/ 358-9119 or 1-800-368-4481 Option 2</p>

ARKANSAS	<p>Camp Robinson Building 6402 Missouri Ave. North Little Rock, AR 72199 Office/DSN: (501) 212-4102 / 962-4102 or 1-(800) 446-4645</p>
	<p>188 FW Family Readiness Support Coordinator 188FW AIR NATIONAL GUARD 4850 Leigh Avenue Fort Smith, AR 72903-6096 Office/DSN: 479-573-5167 / 778-5167</p>
	<p>189AW 112 CMSGT Williams Drive Little Rock AFB, AR 72099-4802 Office/DSN: (501) 987-5952/ 731-5952</p>
ARIZONA	<p>State Family Program Director 5636 E. McDowell Rd. Phoenix, AZ 85008-3495 Office/DSN: (602) 267-2593 / 853- 2593 or 1-800-233-7758</p>
	<p>161 ARW 3200 E Old Tower Rd. Phoenix, AZ 85034-7263 Office/DSN: (602)302-9094/853-9094 or 1-800-435-5421 Ext.2-9094</p>
	<p>162 FW 1650 E Perimeter Way Tucson, AZ 85706 Office/DSN: (520)295-6566/ 844-6566</p>

CALIFORNIA	State Family Program Director CAJS-FP Box 54, 9800 Goethe Sacramento, CA 95827 Office/DSN: (916) 854-3252 / 466-3252 or 1- 800-449-9662
	129 RQW HQ 129th Rescue Wing/ Family Readiness Building 680 Macon Road California Air National Guard Moffett Federal Airfield, CA 94035
	144FW 5323 E. McKinley Ave. Fresno, CA 93727-2199 Office/DSN (559)454-5383/ 839-5383 or 1-800-516-8277
	146 AW 100 Mulcahey Dr. Port Hueneme, CA 93041-4002 Office/DSN (805) 986-7468/ 893-7468
	163 ARW 1620 Graeber Street March ARB, CA 92518-1624 Office/DSN (951)655-2165/447-2165
COLORADO	State Family Program Director 6848 S. Revere Parkway Centennial, CO 80112 Office/DSN (720) 250-1190/250-1190
	140 WG Buckley Air Force Base/140 Aspen St Stop 37 Aurora, CO 80011-9544 Office/DSN: (720) 847-9116/847-9116
CONNECTICUT	State Family Program Director Connecticut National Guard Office of Family Programs 360 Broad Street Hartford, CT 06105-3795 Office/DSN: (860) 493-2745/636-0745 or 1-800-858-2677
	103 FW 100 Nicholson Rd. E Granby, CT Office/DSN: (860)292-2730/220-2730

WASHINGTON DC	State Family Program Director 2001 East Capitol St. Washington, DC 20003 Office/DSN: (202) 685-9826/ 325-9826
	113 FW Family Readiness and Support Of- fice (FRSO) Rm 106, 3252 E. Perimeter Road Andrews AFB, MD 20762-5411 Office/DSN: (240) 857-9746
DELAWARE	State Family Program Director 1st Regiment Rd. Wilmington, DE 19808-2191 Office/DSN: (302) 326-7268/ 440-7268 or 1-877-482-7333
	166 AW 2600 Spruance Drive New Castle, DE 19720 Office/DSN: (302) 323-3327/ 445-7327
FLORIDA	State Family Program Director DCSPER-FR, P.O. Box 1008 St. Augustine, FL 32085-1008 Office/DSN: (904) 823-0360 / 860- 7360 or 1-(800) 226-0360
	FL Air National Guard 125 FW/FR 14300 FANG Dr. Jacksonville, FL 32218 Office/DSN: 904-741-7027/641-7027
GEORGIA	State Family Program Director 935 E. Confederate Avenue S.E., Building 21 Atlanta, GA 30316-0965 Office/DSN: 678-569-6454/ 338-6454 or 1-800-625-5843
	116ACW 280 First St Bldg 155, Robins AFB, GA 32218 Office/DSN: (478)327-6180/497-6180
	165 AW 1401 Robert B. Miller Jr. Dr. Garden City, GA 31408-9001 Office/DSN: (912) 966-8363/ 860-8363 or 1-866-812-8363

GUAM	State Family Program Director Joint Forces Headquarters 430 Army Drive, Bldg 300, Rm 128 Barrigada, Guam 96913-4421 Office/DSN: 671-647-2717
HAWAII	State Family Program Director 360 Harbor Drive Hickam AFB, Hawai 96853-7049 Office/Cell#: (808) 448-7049 or (818) 341-7608
	154 WG 360 Mamala Bay Dr. Hickam AFB, HI 96853-5517 Office: (808) 448-7282/(315)448-7282
IOWA	State Family Program Directors Camp Dodge, 7105 NW 70th Ave. Johnston, IA 50131-1824 Office/DSN: (515) 252-4416 / 431- 4416 or 1-(800) 294-6607
	132 FW 3100 McKinley Ave. Des Moines, IA 50321 Office/DSN (515) 256-8786/ 256-8786/1-800-257-1693 Ext. 8786
	185ARW 2920 Headquarters Ave. Sioux City, IA, 51111-1300 Office/DSN: (712) 233-0817/ 585-0817/1-800-582-5718 Ext. 0817
	State Family Program Director 4150 Cessna, Bldg. 218 Boise, ID 83705 Office/DSN: (208) 422-4361/ 422-4361/800-543-0007
IDAHO	124WG 3787 W. Areonca St. Boise, ID 83705 Office/DSN: 208-422-5374/422-5374

ILLINOIS	State Family Program Director 1301 N. McArthur Blvd. Springfield, IL 62702-2399 Office/DSN: (217) 761-3413/ 555-3413/1-800-832-9225
ILLINOIS	126 ARW 126 Air Guard Way Scott AFB, IL 62225 Office/DSN: (618) 222-5761/ 760-5761 or 1-877-412-6279
	182 AW 2416 S. Falcon Blvd. Peoria, IL 61607 Office/DSN: (309) 633-5339/ 724-5339
	183 FW 3101 J. David Jones Pkwy. Springfield, IL 62707-5001 Office/DSN: (217) 757-1569/ 892-8569
INDIANA	State Family Program Director 2002 S. Holt Rd. Bldg #3 Indianapolis, IN 46241-4839 Office/DSN: (317) 247-3192/369-2192
	181 FW 800 S. Petercheff St. Terre Haute, IN 47803-5000 Office/DSN: (812) 877-5282/ 724-1282
	122 FW 3005 Ferguson Road Fort Wayne, IN 46809-0122 Office/DSN: (260) 478-3409/ 786-1409/1-800-841-3104
KANSAS	State Family Program Director AGKS-HRO-SFPD, 2800 SW Topeka, KS 66611-1287 Office/DSN: (785) 274-1171 / 720- 8171 or 1-(800) 432-2447 –Option #9 (within state only)
	190ARW 5920 SE Coyote Dr. Topeka, KS 66619-5370 Office/DSN: (785) 861-4940/720-4940

KENTUCKY	KG-JFHQ-J1 Boone NG Center, Building 126 100 Minuteman Parkway Frankfort, KY 40601-6168 Office/DSN: (502) 607-1549/667-1549 800-372-7601
	123 AW 1101 Grade Lane Louisville, KY 40213 Office/DSN: (502) 364-9647/741-4647
	184 ARW 52955 Jayhawk Dr., #28 McConnell AFB, KS 67221-9000 Office/DSN: (316) 759-7092/743-7092
LOUISIANA	State Family Program Director 1106 B. Street Pineville, LA 71360 Office/DSN: (318) 641-5428/ 435-5428 or (866) 647-3617
	159 FW 400 Russell Ave., Box 27 NAS-JRB New Orleans, LA 70143-0027 Office/DSN: (504) 391-8505/457-8505
MASSACHUSETTS	State Family Program Director Family Program Office, 14 Minuteman Lane Wellesley, MA 02481 Office/DSN: (508) 233-7222/256-7222 (888) 301-3103 ext. 7222
	102 FW 158 Reilly Street Box 70 Otis ANGB, MA 02542-5028 Office/DSN: (508) 968-4855/557-4855
	104 FW 175 Falcon Dr. Westfield, MA 01085 Office/DSN: (413) 568-9151 ext. 1183/ 698-1183

MARYLAND	State Family Program Director 29th Division St. 5th Regiment Armory Baltimore, MD 21201-2208 Office/DSN: (410) 576-6019/ (877) 399-6221
	175 WG 2701 Eastern Blvd. Baltimore, MD 21220 Office/DSN: (410) 918-6768/ 243-6768 or 1-800-847-7549 ext. 6768
MAINE	State Family Program Director DVEM, State House Station #33 Augusta, ME 04333-0033 Office/DSN: (207) 626-4410/ 476-4410/1-800-581-9989
	101 ARW 103 Maineiac Av, Ste 505 Bangor, ME 04401-3099 Office/DSN: (207) 990-7494/698-7494
MICHIGAN	State Family Program Director 3411 N. Martin Luther King Blvd. Lansing, MI 48906 Office/DSN: (517) 481-8358/623-8358
	110 FW 3545 Mustang Ave. Battle Creek, MI 49015-5509 Office/DSN: (269) 969-3493/ 580-3493 or 1-800-753-6201 ext. 3493
	127 WG 155 Arnold Circle Building 944 Selfridge ANG Base, MI 48045 Office/DSN # (586) 307-5583/ 273- 5583 or 1-800-645-9416 ext. 5583
	CRTC 5884 A Street Alpena, MI 49707-8125 Office/DSN: (989) 354-6220/741-3220

MINNESOTA	<p>State Family Program Director 8180 Belden Boulevard, ATTN: MNAG-JCEFO Cottage Grove, MN 55016 Office/DSN #: (651) 268-8208 / 825-8208 or 1-(888) 234-1274</p>
	<p>133 AW 133AW/GFN, Bldg 631, 631 Minuteman Dr. St. Paul, MN 55111-4116 Office/DSN: (612) 713-2367/783-2367</p>
	<p>148 FW 4680 Viper St Duluth, MN 55811-6031 Office/DSN: (218) 788-7833/825-7833</p>
MISSOURI	<p>State Family Program Director JFMO-SS, 2302 Militia Drive Jefferson City, MO 65101 Office/DSN: (573) 638-9549/ 555-9827 or 1-800-299-9603</p>
	<p>131 FW 10800 Lambert International Blvd, Stop 2, St. Louis, MO 63044 Office/DSN: (314) 527-6362/824-6362</p>
	<p>139 AW 705 Memorial Drive St. Joseph, MO 64503-9307 Office/DSN: (816) 236-3517/356-3517</p>
MISSISSIPPI	<p>State Family Program Director P.O. Box 5027 Jackson, MS 39296-5027 Office/DSN: (601) 313-6379 / 293-6379 or 1-(866) 369-6506</p>
	<p>172 AW 141 Military Dr., Jackson, MS 39232 Office/DSN: 601-405-8211/828-8211</p>
	<p>186 ARW 6225 M St. Meridian, MS 39307-7112 Office/DSN: (601) 484-9623/778-9623</p>
	<p>CRTC 4715 Hewes Ave. Gulfport, MS 39507-4324 Office/DSN: (228) 214-6018/ 363-6018 or 1-866-618-9851</p>
MONTANA	<p>State Family Program Director P.O. Box 4789, 1900 N. Williams St. Helena, MT 59604-4789 Office/DSN: (406) 324-3239/324-3239</p>
	<p>120 FW 2800 Airport Avenue B Great Falls, MT 59404-3750 Office/DSN: (406) 791-0867/791-0867</p>
NORTH CAROLINA	<p>State Family Program Director 4105 Reedy Creek Rd. Raleigh, NC 27607-6410 Office/DSN: (919) 664-6324/ 582-9324 or 1-800-621-4136 x6324</p>
	<p>145 AW 5225 Morris Field Dr. Charlotte, NC 28208-5704 Office/DSN: (704) 398-4949/231-4949</p>
NORTH DAKOTA	<p>State Family Program Director P.O. Box 5511 Bismark, ND 58506-5511 Office/DSN: (701) 333-2058/ 373-2058 or 1-800-242-4940</p>
	<p>119FW 1400 28th Ave No. Fargo, ND 58102-1051 Office/DSN: (701) 451-2112/ 362-8112</p>
	<p>State Family Program Director 1776 N. 10th St. Lincoln, NE 68508-1097 Office/DSN: (402) 309-7331 / 279-7332 or 1-(800) 432-6778</p>
NEBRASKA	<p>155 ARW 2420 W. Butler Ave. Lincoln, NE 68524-1885 Office/DSN: (402) 309-1588/279-1588</p>
	<p>State Family Program Director State Military Reservation, 4 Pem- broke Rd. Concord, NH 03301-5652 Office/DSN: (603) 225-1215/684-9215 1-800-472-0328</p>
NEW HAMPSHIRE	<p>157 ARW 302 Newmarket St Pease ANGB, NH 03803-0157 Office/DSN: (603) 430-3545/852-3545</p>

NEW JERSEY	State Family Program Director Joint Force Headquarters, 3650 Saylor's Pond Rd. Ft. Dix, NJ 08640 Office/DSN: (609) 562-0668 / 944-0668 or 1-888-859-0352
	108 ARW 3327 Charles Blvd. McGuire AFB, NJ 08641 Office/DSN: (609)754-4479/650-4479 or 1-888-859-0352
	177 FW 400 Langley Rd. Egg Harbor Twp, NJ 08234-9500 Office/DSN: (609)645-6248/455-6248
NEW MEXICO	State Family Program Director 10 Bataan Blvd. Santa Fe, NM 87508-4277 Office/DSN: (505) 474-1220/ 867-8220 or 1-866-460-4100
	150 FW 2251 Air Guard Rd., SE (Fam Prog) Kirtland AFB, NM 87117-5875 Office/DSN: (505) 853-5668/263-5668
NEVADA	State Family Program Director 2460 Fairview Lane Carson City, NV 89701 Office/DSN: (775) 887-7328/ 830-8400 or 1-866-699-3128 or 1-800-936-1101 (Emergency Line)
	152 AW 1776 National Guard Way Reno, NV 89502-4494 Office/DSN: 775-788-4585
NEW YORK	State Family Program Director Attn: MNHF-FP, 330 Old Niskayuna Rd. Latham, NY 12110-2224 Office/DSN: (518) 786-4525/489-4525
	105AW One Militia Way, Stewart ANG Base Newburgh, NY 12550-5042 Office/DSN: (845) 563-2062/636-2062

NEW YORK (CONTINUED)	106 RQW 150 Old Riverhead Rd Westhampton Beach, NY 11978-1201 Office/DSN: (631) 723-7133/456-7133
	107 ARW 9910 Guardian St Niagara Falls, NY 14304-6001 Office/DSN: (716) 236-3411/238-3411
	109AW Stratton ANGB, 1 ANG Rd. Scotia, NY 12302-9752 Office/DSN: (518) 344-2357/344-2357
	174FW NYANG, 6001 E. Molloy Rd. Syracuse, NY 13211-7099 Office/DSN: (315) 454-6577/489-9577
OHIO	State Family Program Director 2825 W. Dublin Granville Rd. Columbus, OH 43235-2789 Office/DSN: (614) 336-7352/ 273-7352 or 1-800-589-9914
	121 ARW 7370 Minuteman Way Columbus, OH 43217 Office/DSN: (614) 492-4417/696-4417
	178FW 706 Regula Ave. Springfield, OH 45502 Office/DSN: (937) 525-2583/346-2583 or 1-800-851-4503 ext. 9-2583
	179 AW 1947 Harrington Memorial Road Mansfield, OH 44903-0179 Office/DSN: (419) 520-6600/696-6600
	180 FW 2660 S. Eber Rd. Swanton, OH 43558 Office/DSN: (419) 868-4550/580-4550

OKLAHOMA	State Family Program Dir.-JFHQ 3501 NE Military Circle Oklahoma City, OK 73111-4398 Office/DSN: (405) 228-5036/628-5036
	137 AW 5624 Air Guard Dr. Oklahoma City, OK 73159 Office/DSN: (405) 686-5683/720-5683
	138 FW 9121 E Mustain St. Suite 201E Tulsa, OK 74117 Office/DSN: 918-833-7732/ 894-7732/918-625-0348 Cell (24 hrs)
OREGON	State Family Program Director P.O. Box 14350, 1776 Militia Way Salem, OR 97309-5047 Office/DSN: (503) 584-3543 / 355-3543 or 1-(800) 452-7500
	142FW 6801 NE Cornfoot Road Bldg 142 Portland IAP, OR 97218-2797 Office/DSN: (503) 335-4193/638-4193
	173 FW 211 Arnold Ave, Suite 30 Klamath Falls, OR 97603 Office/DSN: (541) 885-6112/830-6112
PENNSYLVANIA	State Family Program Director Dept of Military and Veterans Affairs, Attn: MP-FAO Ft Indiantown Gap, Annville, PA 17003 Office/DSN: (717) 861-9676/861-2650 or 1- 800-634-1790
	111 FW 1151 Fairchild St. Willow Grove ARS, PA 19090-5300 Office/DSN: (215) 443-1409/991-1409
	171 ARW 300 Tanker Road, #4221 Coraopolis, PA 15108-4221 Office/DSN: (412) 474-7365/277-7365
	193 RD SOW/FRG 89 Mustang Alley. Middletown, PA 17057 Office/DSN: (717) 948-3155/423-3155
PUERTO RICO	State Family Program Director P.O. Box 9023786 San Juan, PR 00902-3786 Office/DSN: (787) 289-1516
	156 AW 200 Jose A. Santana Ave. Carolina, PR 00979-1502 Office/Fax: (787) 253-7443/253-5166
RHODE ISLAND	State Family Program Director TAGRI.DP/FC, 645 New London Ave. Cranston, RI 02920-3783 Office/DSN#: (401) 275-4194 / 247-4194 or 877-440-7994
	143AW 1 Minuteman Way North Kingstown, RI 02852 Office/DSN: 401-886-0148/ 476-3148
SOUTH CAROLINA	State Family Program Director 1 National Guard Rd. Columbia, SC 29201 Office/DSN: (803) 806-2908/583-4387
	169FW 1325 S. Carolina Rd., #28 Eastover, SC 29044-5028 Office/DSN: (803) 647-8089/583-8089
SOUTH DAKOTA	State Family Program Director 2823 West Main St. Building 520 FAC Rapid City, SD 57702-8186 Office/DSN: (605) 737-6728/747-8728 or 1-800-658-3930
	114FW 1201 W. Algonquin St. Sioux Falls, SD 57104 Office/DSN: (605) 988-5962/798-7962

TENNESSEE	State Family Program Director 601 Fitzhugh Blvd. Smyrna, TN 37167 Office/DSN: (615) 355-3996/ 683-3996 or 1-877-311-3264
	118AW 240 Knapp Blvd. Nashville, TN 37217-2538 Office/DSN: (615) 399-5504/778-6504
	134 AW 134 Briscoe Dr. Knoxville, TN 37777-6203 Office/DSN: (865) 985-3107/266-3107
	164 ARW 2815 Democrat Rd., Bldg 402, Rm 26 Memphis, TN 38118-1510 Office/DSN: (901) 291-7125/726-7125
TEXAS	State Family Program Director P.O. Box 5218, Camp Mabry, Bldg 42 Austin, TX 78763-5218 Office/DSN: (512) 782-6748/954-6748 or 1-800-252-8032
	136 AW Wing Family Program Coordinator 300 Hensley Ave., Building 1673 NAS-Carswell Field JRB Fort Worth, TX 76127-1673 Office/DSN: (817) 852-3558 or 3456/874-3558
	147 FW 14657 Sneider St Houston, TX 77034-5586 Office/DSN: (281) 929-2056/454-2056
TEXAS (CONT'D)	149 FW 107 Hensley St. Suite 2 Lackland AFB, TX 78236-0103 Office/DSN: (210) 925-6171/945-6171

UTAH	State Family Program Director PO Box 1776 Draper, UT 84020-1776 Office/DSN: (801) 523-4533/ 766-4533 Fax: (801) 523-4685
	Wing Family Coordinator 765 N 2200 W Salt Lake City, UT 84116-2999 Office/DSN: (801) 245-2524/ 245-2524 Fax: (801) 245-2578
VIRGINIA	State Family Program Director ATTN: JFHQ-VA-J1-FP, Bldg 316, Fort Pickett Blackstone, VA 23824-6316 Office/DSN: (434) 298-6365/438-6365 1-888-4TEAMVA (1-888-483-2682), ext. 6365
	192FW 50 Falcon Rd., Suite 6 Sandston, VA 23150-2524 Office/DSN: (804) 236-7036/864-7036
VIRGIN ISLANDS	State Family Program Director 4031 La Grande Princesse, Lot 1B Christianstead, VI 00820-4353 Office/DSN: (340) 712-7787/787-7787 or 1-866-724-0348 Fax: (340) 712-7782
	State Family Program Director 789 Vermont National Guard Road Colchester, VT 05446-3099 Office/DSN: (802) 338-3347/636-3347 or 1-800-607-8773
VERMONT	158FW 88 NCO Dr., Suite 114 South Burlington, VT 05403 Office/DSN: (802) 652-8035/220-8035

WASHINGTON	State Family Program Director Bldg 97 Camp Murray Tacoma, WA 98430 Office/DSN: (253) 512-7754 / 512-7881 or 1-800-364-7492
	141 ARW 1403 W. Wainwright Blvd. Fairchild AFB, WA 99011 Office/DSN: (509) 247-7009/657-7009
	DET-1 Building 106, 41st Division Way Camp Murray, WA 98430 Office/DSN: (253) 512-3397/370-3397
WISCONSIN	State Family Program Director 2400 Wright Street Madison, WI 53708 Office/DSN: (608) 242-3480/ 724-3480 or 1-800-292-9464
	115 FW 2625 Hoffman St. Bldg. 307 Madison, WI Office/DSN: (608) 245-4654/724-8654
	128ARW 1919 E. Grange Avenue Milwaukee, WI 53207-6199 Office/DSN: (414) 944-8249/580-8249
WEST VIRGINIA	State Family Program Director 1701 Coonskin Dr. Charleston, WV 25311-1085 Office/DSN#: (304) 561-6380 / 623- 6380 or 1-800-794-8273
	130AW 1679 Coonskin Dr. Charleston, WV 25311-5000 Office/DSN: (304) 341-6625/366-6625
	167AW 222 Sabre Jet Blvd. Martinsburg, WV 25401 Office/DSN: (304) 262-5590/242-5590

WYOMING	State Family Program Director 5500 Bishop Blvd. Cheyenne, WY 82009-3320 Office/DSN#: (307) 772-5208 / 388- 5208 Toll Free#: 800-635-4917
	153AW 217 Dell Range Blvd. Cheyenne, WY 82009 Office/DSN#: 307-772-6063/388-6063



Maj. Matthew Conlan was seriously injured by a land mine blast in Afghanistan. He is recovering in San Antonio with his wife, Becky, and son, Cameron.

— Photo: Master Sgt. Michael A. Ward



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